



# Who do I call?

Almost everything you want to know about who to call for just about anything can be found at: [www.galvestontx.gov](http://www.galvestontx.gov)

## Police, Fire or EMS Emergencies - 911

If your gut is telling you to call the police, then you probably should. If you are reluctant to call the police, at least call us at 409 765-3702 (police non-emergency).

## Code Enforcement: (409) 797-3660

To make a complaint or contact the Code Enforcement Officer for your area, please contact the Office of Housing and Compliance by calling or send an email to [www.galvestontx.gov/471/Planning-Commission](http://www.galvestontx.gov/471/Planning-Commission)

Includes: Reporting dilapidated structures High grass Trash in yards	Unlawful use of utilities Abandoned vehicles on private property Construction without a permit
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**Parking/Abandoned Vehicles: 409 765-3702** Parking Control is administered by the Galveston Police Department. Includes: Abandoned vehicles on public streets; Golf cart registration (409) 765-3659 Blocked sidewalks & alleys; Handicap violations

**Animal Control: 409 765-3702** Animal Control is administered by the Galveston Police Department. Includes: Animals at large Dog bites (Call 911); Deceased animals Leash violations

**Public Works: 409 797-3630** Automated requests for the following services can be made at the address below. E-mail: [publicworks@cityofgalveston.org](mailto:publicworks@cityofgalveston.org)

Problem	Examples
Water Supply →	Low water pressure, water main leaks, water quality, sink holes
Street/Sidewalk →	Potholes, surface breaks, irregularities
Drainage →	Water flooding or collecting, blocked drains ·
Traffic →	Defective signal, damage traffic signs, defective streetlight. FOR DEFECTIVE STREET LIGHT, YOU MUST ENTER
Sewer: →	Stopped/overflowing sanitary or storm sewer



# Who do I call?

**Mosquito Control – 1-800-842-5622** Please visit the [Galveston County website](#) dedicated to mosquito control. You can call to request a spray for your neighborhood by calling this number: 1+ 800-842-5622  
 Spray Hours: Monday-Friday, 8:00 p.m. to 4:30 a.m. Airplane Spray Hours start at Sunrise Access the Spray Schedule link after 3:00 p.m. for our night schedule. For questions or concerns email [Galveston Mosquito Control](#).

## IMPORTANT CONTACT INFORMATION

EMERGENCY	991
POLICE NON-EMERGENCY	409.765.3702
PUBLIC WORKS	409.797.3630
PUBLIC WORKS (AFTER HOURS DISPATCH)	409.797.3971
UTILITY BILLING/WATER	409.797.3550
ANIMAL CONTROL	409.765.3702
CITY MANAGER/ADMINISTRATION	409.797.3520
CITY SECRETARY/CITY CONTROL	409.797.3510
PLANNING/CODE ENFORCEMENT/BUILDING	409.797.3660
MUNICIPAL COURT	409.765.3740
PARKS & RECREATION	409.621.3177
ISLAND TRANSIT	409.797.3900
BEACH MAINTENANCE	409.797.5000
<b>NOT SURE WHO TO CALL? LOOK BELOW!</b>	
A TRAFFIC LIGHT IS OUT	409.797.3630
A STREET LIGHT IS OUT (CENTERPOINT – NEED POLE ID)	713.207.2222
MY GARBAGE WAS NOT PICKED UP	409.741.4636
I WANT TO LEARN ABOUT RECYCLING	409.797.3958 or 409.740.3957
IM MOVING AND NEED TO CHANGE MY WATER SERVICE OR HAVE ISSUES WITH MY BILL	409.797.3550
I WANT TO CONTACT MY CITY COUNCIL REP	409.797.3510
I NEED A PERMIT: BUILDING, MECHANICAL AND OR ELECTRIC	409.797.3620
THERE IS AN ABANDONED VEHICLE IN MY NEIGHBORHOOD	409.765.3702
I NEED TO FIND ZONING INFORMATION	409.797.3660
I NEED ANIMAL CONTROL	GALVESTON: 409.765.3702 JAMICA BEACH: 709.737.1800 PIRATES BEACH (COUNTY): 409.938.2282
I NEED A BIRTH CERTIFICATE	409.765.2520
I NEED A MARRIAGE LICENSE	409.766.2200